ORDER FORM

Oriental Trading
A Berkshire Hathaway Company®

1 BILLING ADDRESS:

Company ______________________________

Name ______________________________

Address ______________________________

City/State/Zip ______________________________

Email Address ______________________________

Daytime Phone Number ______________________________

Information from the catalog's back cover (if available):

Customer Number ______________________________

Promo Code ______________________________

2 SHIP TO:

Please complete if different from the billing address.

Company ______________________________

Name ______________________________

Address ______________________________

City/State/Zip ______________________________

Daytime Phone Number ______________________________

3 ORDER:

Not all columns are applicable for every item. Please see item description for information needed.

PG	ITEM NUMBER	QTY	PKG SIZE (PC,DZ,UN)	COLOR	DESCRIPTION	PRICE	TOTAL

MERCHANDISE TOTAL	
PERSONALIZATION TOTAL	
Include subtotals from personalized items SUBTOTAL	
SHIPPING & HANDLING	
APPLICABLE SALES TAX *See below*	
SUBTRACT ANY DISCOUNTS, CREDITS, GIFT CARDS OR CERTIFICATES FROM THE MERCHANDISE TOTAL	
TOTAL AMOUNT DUE	

4 PAYMENT METHOD:

Please check all that apply:

☐ Check or Money Order (Enclosed)

☐ Credit Card Number:

________ – ________ – ________ – ________

Expiration Date: ____ /____
MM YY

Cardholder Signature:

____

PERSONALIZED PRODUCT INFORMATION:

* Please see individual products online for character and line limits. Spaces and punctuation are considered characters.

PAGE	ITEM NUMBER	QTY	DESCRIPTION	COLOR	INITIALS FIRST	INITIALS MIDDLE	INITIALS LAST	PRICE	TOTAL

PERSONALIZATION*

PERSONALIZATION PRODUCT TOTAL ________

Not all columns are applicable for every item. Please see item description for information needed. Add this total to the order form above.

CONTACT INFORMATION:

PHONE	**800-228-2269**
TDD Relay Service	**800-833-7352**
for the Hearing Impaired ask the operator to call	800-228-2269
Catalog Request	800-327-9678
International Orders 402-331-6800 or	800-537-3857
(Operadores bilingües (inglés/español)	800-457-6728
Event Planning	800-228-0039
FAX	**800-327-8904**
International Fax to	402-596-2364

MAIL **Oriental Trading**
Mail Service, P.O. Box 2308
Omaha, NE 68103-2308

ORDER INFORMATION:

PAYMENT OPTIONS

Cashier's check or money order: Do not send currency.

Check: Your check must be imprinted and have current address information. If you have a P.O. Box address printed on your check, please write your street address somewhere on the check. Returned checks are subject to a service charge of $20 or the maximum allowed by law. Collection costs and all penalties permitted by law will also be assessed. We may electronically collect returned checks, service charges and other applicable charges.

Credit Card: MasterCard, Visa, Discover® Network and American Express.

Purchase Order: To establish open account terms, please call customer service to receive a credit application. (Allow 3-5 additional business days for new accounts).

We accept PayPal for online purchases.

GROUP ORDERS

If ordering as a group, please pay with a single check, money order or credit card.

RETURNS AND CREDITS

If you have received items that you are not satisfied with, please call our Customer Service Department at 800-228-0475 to initiate an exchange or credit. If you prefer, you may email: orders@oriental.com.

Requests must be made within 90 days of receipt of order. Customer Service must authorize refunds and returns in advance. All products must be returned with original labels affixed. Only unworn clothing items (shirts, pants, sets, jackets, dresses, pajamas, etc.) may be returned. Returns must include the name of the original purchaser. Food, candy items, costumes and personalized items are non-returnable. Refunds will exclude shipping and handling fees.

GIFT ORDERS

On any order, you may enclose a personalized gift message at no extra charge. Ask our operators when ordering by phone.

ORDER FORMS

Complete order forms can be downloaded from orientaltrading.com.

SHIPPING INFORMATION

We use the most efficient carrier for your area. Shipping and handling charges include processing, handling, packaging and shipping costs. Shipping and handling times are approximate and not guaranteed. Rates are subject to change. Due to postal requirements, packages shipped to a P.O. Box often take, on average, 2 to 3 days longer than delivery to a physical address and additional fees. For faster shipping, please provide a physical street address or choose express or next day delivery. Contiguous U.S.: Allow 4-5 business days for Standard shipping and handling. Next Day Delivery and Express shipping and handling are available for additional charges. In most cases, Next Day Delivery orders arrive the next business day. Express orders arrive within 3 business days, and Express 2 business day service is also available if orders are received by Noon CST Monday through Friday.

Next Day Delivery orders must be received by Noon CST Monday through Thursday to arrive the next business day; orders placed on Friday will arrive on Monday; orders placed Saturday through Sunday arrive on Tuesday. We regret that this service is not available on items shipped directly from our suppliers, personalized items and items shipped outside the contiguous 48 states. Certain zip codes may not qualify, please call for details.

ORDER TOTAL	STANDARD 4-5 Business Days	EXPRESS 3 Business Days
Up to $25.00	**$6.99**	**$13.99**
$25.01 to $50.00	**$9.99**	**$16.99**
$50.01 to $75.00	**$12.99**	**$18.99**
$75.01 to $100.00	**$13.99**	**$19.99**
$100.01 to $125.00	**$14.99**	**$20.99**
$125.01 to $150.00	**$17.99**	**$24.99**
$150.01 to $200.00	**$19.99**	**$26.99**
Over $200.00	**10% of order**	**12% of order**

Personalized and drop-shipped items may require longer delivery time. Visit orientaltrading.com for details.

APO/FPO: The standard method of shipping is determined at the time the order leaves our warehouse. Allow 7-10 business days and use the Express rates as shown on the order form.

Alaska, Hawaii & U.S. Territories (Puerto Rico & Virgin Islands): Visit orientaltrading.com or call us at 800-228-2269 for shipping information.

International: Add 50% of your merchandise total for shipping and handling charges. Balance due will be billed or overpayment will be refunded.

GIFT CARDS

Gift Cards are available in denominations from $10 to $500 and come in a personalized greeting card. For more details or to order, visit orientaltrading.com/giftcard or call 800-875-8480.

PRIVACY POLICY

From time to time, we make our mailing list available to carefully screened companies whose products might be of interest to you. If you do not wish to receive these mailings, please call 800-228-2269, or send a note with your catalog mailing label to:

Oriental Trading
Mail Service, P.O. Box 2308
Omaha, NE 68103-2308

For more information on our Privacy Policy, please visit our website at orientaltrading.com.

California Consumers Notice of Collection and Opt Out Right. California consumers, please visit *orientaltrading.com/CAPRIVACY* for information about the categories of and purposes for which we collect and use personal information, the right to opt out of the sale of personal information and our privacy policy.

TERMS AND CONDITIONS

Please see *orientaltrading.com/h3-terms-conditions.fltr* for terms and conditions governing all orders and customer interactions.

WARRANTY INFORMATION

A copy of any written warranty is included with each invoice. To receive a copy before ordering, write to:

Oriental Trading
Warranty Information
P.O. Box 2308
Omaha, NE 68103-2308

SALES TAX

We currently collect sales tax in all states that impose a sales tax other than Missouri. Your purchase for delivery in Missouri is subject to sales and use tax unless it is specifically exempt and those states require that purchasers file the appropriate tax forms annually and report all taxable purchases. You may obtain additional information regarding whether or how to remit sales or use tax from your state's department of revenue, tax commission or similar tax collection authority.

As a consequence of court decisions and state law changes, we expect to begin collecting sales tax in Missouri in the near future. For the most up-to-date listing of states for which we collect sales tax, please go to orientaltrading.com and click on Help & FAQ link found at the bottom of our website.

All items are subject to availability. All prices and rates subject to change. All orders constitute offers to purchase which are subject to acceptance or rejection by Oriental Trading in Omaha, Nebraska.